



Issuer <b>Erik Johansson</b>	Telephone	Date <b>201020</b>	Audit <b>1</b>	Project No <b>19,101</b>
Mail address <b>erik@cc90.se</b>	Document No <b>2005001</b>	Document <b>General Delivery Terms and Conditions. Goods return policy and product warranty</b>		

## General delivery conditions

Deliveries are made at the delivery times and on the delivery terms set out in the order recognition document or otherwise in separately documented contracts. Unless otherwise stated, The Swedish General Delivery Regulations NL17 apply to the material deliveries carried out by CC90 Composite AB. For such deliveries, delivery terms apply to Ex Works and with reasonable delivery time, taking into account manufacturer delivery times (including any delays thereof) and any other delays or obstacles that may arise. CC90 Composite AB always has the right to charge shipping and packaging costs for deliveries provided by CC90 Composite AB.

Products supplied by CC90 Composite AB are prohibited to be resold. If resale takes place, all product guarantees will cease to apply.

## Return terms

It is the ordering party's responsibility to check the complete goods at the time of delivery and report deviations from the order within 14 days of delivery received.

- Only products purchased from CC90 Composite AB are returnable
- Kited items should be returned complete with all sub-items
- The product must be unused, undamaged, clean and in the supplier's packaging (if applicable)

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**Adress:**

CC90 Composite AB  
Nykvarnfarm 4  
725 98 Västerås

**Teal:**

+46 10 3301490

**E-mail:**

info@cc90.se

**VAT No:**

SE559222-6335-01



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- Products that are specially ordered and which are not normally stocked are not returnable

How do I proceed?

- Always contact CC90 Composite AB before returning goods to receive a return case number
- Return form with order number and return case number must be attached to the return goods
- Products must be packaged for a damage free return transport
- Return shipping would be booked by CC90 Composite AB. Approved returns will be credited by credit invoice (see return fees)

Remuneration terms and fees

- Products returned within two (2) weeks from delivery are credited to 100%
- Products returned within two (2) months from delivery are credited to 80%
- Products returned after two months from delivery are not credited.
- Project orders returned within three (3) months after delivery received are credited to 80%
- Damaged products and/or products that do not meet the above return conditions are returned at the customers expense
- Products arriving damaged to CC90 Composite AB will not be replaced



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- Deductions of at least SEK 5000 are made for damaged packaging, possible repackaging and for covering overheads where applicable where the above return conditions have not been met
- Return freight is paid by the sender. If return requirements have arisen as a result of the wrong shipment of CC90 Composite AB, return shipping costs will not be charged

### **Product warranty**

This CC90-UNUM product warranty covers defects in workmanship and materials for 12 years after delivery date out of CC90 Composite AB's warehouse.

Product warranty does not apply to components that are separated from the CC90-UNUM family, associated equipment and consumables such as cables, cable holders, fuses, wires and connectors, whether supplied by CC90 Composite AB or others. Some components may have their own manufacturer's warranty. For more information see the product data sheets.

Product warranty only applies if the authorized installer has used CC90-UNUM for the intended purpose, downloaded installation instructions from the website and has undergone the specified trainings.

Product warranty only applies if CC90-UNUM is installed in Sweden, Norway, Denmark, Finland or Iceland.

If, during the applicable warranty period, the authorised installer detects defects in workmanship and materials and intends to activate that product warranty, the authorised installer shall, immediately after such a discovery, report the defect to CC90 Composite AB by sending an e-mail with a brief description of the fault, the serial number of the product, if any, as well as a scanned copy of the purchase receipt and the warranty certificate for the CC90-UNUM.



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After the authorized installer's notification, CC90 Composite AB shall determine whether the reported fault is eligible for coverage under the product warranty. If CC90 Composite AB considers that the reported defect is not eligible for coverage under the product warranty, CC90 Composite AB will notify the authorized installer accordingly and will explain why such coverage is not available. If CC90 Composite AB deems that the reported defect is eligible for coverage under the product warranty, CC90 Composite AB will notify the authorized installer accordingly, and CC90 Composite AB may, in its sole discretion, take any of the following measures:

repair the product or

issue a credit note for the defective product up to its actual value at the time the authorized installer notifies CC90 Composite AB of the defect, according to CC90 Composite AB, for use against the purchase of a new product; Or

provide the authorized installer with replacement units for the product.

All costs, including and without limitation, such as work, travel and attendance costs at the installation site of CC90 Composite AB service personnel or others incurred for work related to repairs, uninstall and reinstallation of products on site, as well as costs associated with the repair or replacement of CC90-UNUM by authorised installers and contractors, are not covered by the product warranty and, unless otherwise agreed in writing in advance by CC90 Composite AB, shall be carried by the authorized installer or customer.



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### Warranty exeptions:

This product warranty does not apply if the authorized installer has failed in violation of other contract terms governing the purchase of the product, or any part thereof:

- improper use, misuse, accident, negligence or failure to maintain the product.
- damaged as a result of modifications, modifications or accessories thereof that have not been approved in writing by CC90 Composite AB.
- damage due to the lack of compliance with the applicable safety regulations for the correct use of the product
- is not installed or used in strict compliance with the documentation, including without limitation, without ensuring adequate ventilation for the product.
- modified, modified or dismantled in any way without CC90 Composite AB's prior written consent.
- used in combination with equipment, articles or materials that are not permitted by the documentation or in violation of local codes and standards.
- damaged by software, interfaces, parts, accessories or other product not supplied by CC90 Composite AB.
- damaged as a result of improper preparation or maintenance of the site or incorrect installation.
- damaged or non-functional as a result of current peaks, lightning strikes, fire, flooding, pest damage, accident, third-party action, direct exposure to seawater or other events outside the reasonable control of CC90 Composite AB or not due to normal operating conditions.
- damaged during or during transport or transport to or from the authorised installer where the authorised installer arranges such



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transport or transport.

The product warranty does not cover cosmetic or superficial defects, dents, marks or scratches, which do not affect the functioning of the product.

Product warranties set forth herein are, instead of other warranties with respect to the products purchased by the authorized installer of CC90 Composite AB, neither express nor implied, written or oral (including any warranties of merchantability or fitness for a particular purpose), all of which are expressly excluded to the extent permitted by applicable law.

Claims by the authorized installer that go beyond the warranty terms set forth herein, including claims for compensation or damages, are not covered by the product warranty, to the extent that CC90 Composite AB is not subject to statutory liability.

Coverage under the product warranty requires that the authorized installer meets the above registration requirements and cooperates with CC90 Composite AB's instructions. CC90 Composite AB's sole obligation and the exclusive remedy of the authorised installer for any defects justified herein are limited to the measures expressly stated above. Such measures are definitive and do not grant any additional rights, in particular with regards to any claims for compensation.

Unless otherwise stated in a separate agreement with CC90 Composite AB, the product warranty and related provisions herein are subject to CC90 Composite AB's general terms and conditions, including, without limitation, the provisions thereof, relating to the disclaimer of warranties, limitation of liability and applicable law and jurisdiction.